imaServe

EHR designed exclusively for Behavioral Health Agencies in New York

ima OUR STATE OF MIND IS NEW YORK.

imaServe

TRULY ONE OF A KIND

ImaServe, our flagship product, was designed specifically for NY State with its multiple and complicated requirements. It is EHR and Practice Management software, providing a single integrated solution to clinical, financial, and administrative functions. Importantly, it's the only EHR created exclusively for Behavioral Health Agencies in New York.

KEY FEATURES

Electronic Health Record

- Golden thread documentation of needs, plans, and all services for Behavioral Health
- Alerts for client specific care related indicators
- Ticklers for missing documentation and signatures
- E-prescribing, EPCS
- External connections for lab results and RHIO
- Meaningful Use certified
- Quality measurement and outcomes
- Robust forms library; NYSCRI/OASAS

Practice Management

- Efficient registering and scheduling
- Optimized billing efficiency and recovery
- E-billing and remittance
- Caseload management and reporting
- Supervisory reporting and management tools
- Comprehensive clinical and financial reporting
- Batch eligibility verifications
- Consents and releases
- Customization of forms and modules

WE CARE AND OUR CUSTOMERS NOTICE

IMA is a devoted partner whose relationships go far beyond installation, training, and support. We work collaboratively with our agencies embracing their challenges as our own and delivering excellence they can count on. Our agencies agree:

"For the last 17 years IMA has been able to provide South East Nassau Guidance Center with a billing software program that allowed us to realize a reimbursement rate up to 94%. Over the last 4 years we have outsourced our billing to IMA utilizing another aspect of their services.

IMA is responsive to our needs, implementing changes in State regulations into their software in an efficient, compliant, painless way. We find their team to be patient, knowledgeable, and extremely helpful putting us first and delivering what we need."

Julie Oliva,
Clinic Administrator
South East Nassau
Guidance Center

Over 28 years ago, IMA automated our OMH & OASAS programs. We continue using this system for all our clinical documentation and billing needs. Many state regulatory changes have occurred since, but IMA has evolved their system and keeps us up to date with the latest state-of-the-art technology.

Twice during these years, for quality assurance purposes, the County examined alternative EHR systems through a formal RFP competitive bidding process. Many vendors bid and each time IMA emerged the winner. They are responsive to our needs and provide fast, effective solutions to our challenges.

Thomas K. Carlson,
Associate Director of Informatics
and Systems Development
Albany County Department
of Mental Health

"IMA has been intuitive, and responsive to our needs for our Electronic Health Records and billing system requirements.

Their software is efficient and adaptable to New York State's ever changing regulatory environment. IMA focuses on us and delivers."

Estie Rubenstein,
Chief Financial Officer
Fifth Avenue Center, Inc.

COLLABORATION
Training, ongoing support, adaptable software ensuring compliance.

ADDITIONAL OPTIONS
Outsourced billing providing cost efficiency, transparency and consistency.

RESULTS
Our agencies are reporting up to a 96% reimbursement rate.

EXCELLENCE
Comprehensive software focusing only on New York State exclusively for 30 years.

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EXCELLENCE YOU CAN COUNT ON

30+

Years we've been providing systems and services to the NY State Behavioral Health Community

35+

Agencies currently using our EHR/Practice Management software

100+

Sites around New York using our software

2,000+

Behavioral Health professionals in NY State accessing our software solutions

15 – 400+

Behavioral Health professionals using our software at any specific agency

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