



Calendar Year 2025

IMA Systems imaServe

Real World Testing Plan



Executive Summary

This document provides the Real World Testing Plan for certified criteria for IMA Systems for Calendar Year 2025. This document provides the Real-World Test measurements and metric that meet the intent and objectives of ONC's Condition of Certification and Maintenance of Certification requirements for Real-World testing (170.405).

For each applicable measure, we will document the planned testing methodology, associated ONC criteria, justification for the measurement, expected outcomes from testing, care settings applied for the measure and an indication of IMA's general approach and justification.

Included are the timeline and milestones for Real World testing for CY 2025.

Justification for Real World Testing Approach

imaServe is certified for 170.315(b)(10) EHI Export which falls under the Real World Testing scope. imaServe is marketed and used exclusively in behavioral health settings in New York state. The Real Word Testing plan will apply to this setting.

170.315(b)(10) EHI Export will be tested for single patient export and population export. It is expected that the Real World Testing will demonstrate conformity with the standard and be easy to use.

Standards Updates (SVAP)

imaServe has not participated in the Standards Version Advancement Process (SVAP) and does not use any voluntary SVAP standards.

Care Setting(s)

imaServe is used in behavioral care settings throughout New York state. Most agencies using imaServe are doing so in an outpatient setting.



Attestation

This Real World Testing Plan is complete with all required elements, including measures that address all certification criteria and care settings. All of the information in this plan is current and addresses the health IT developer's Real World Testing requirements.

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Date:	10/9/2024



General Information

Company name:	IMA Systems, LLC
Certified Product name:	imaServe
Certified Product Version:	v3
ONC CHPL Certification ID:	15.05.05.1647.IMA1.01.00.1.210208
RWT Plan ID:	20241009ima
Developer RWT page URL:	https://www.imasys.com/certifications

Applicable Certified criterion for Real World testing:

System Interoperability	170.315(b)(10) EHI Export on December 22, 2023
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Key Milestones

Analysis and RWT Results Report for CY 2025	December 2025-January 2026
Submission of RWT Results Report to ACB for CY 2025	On or before 2/1/2026

Submission of RWT Plan for CY2026 to ACB	On or before 10/1/2025
Quarterly review of data collection toward annual RWT Plan criteria	Quarterly



Measure: Number of Single Patient EHI Exports completed

Measure description	This measure intends to count the number of single patient EHI exports are completed
Associated criteria	170.315(b)(10) EHI Export
Justification for selected measurement/metric	This metric provides a numeric value, indicating how often and this interoperability feature is utilized and the breadth of distribution. It can be an indicator of how Health IT interoperability is utilized by a provider.
Care Setting	Outpatient behavioral health
Test Method(s) / Methodologies	Logging/Reporting
Expected Outcomes	<p>The measurement will produce numeric results through a specified interval. To determine our measure count, we will utilize reports and audit logs.</p> <p>Metric will include:</p> <ul style="list-style-type: none"> The number of single patient EHIs completed The number of unique staff creating EHIs The number of unique clients for whom EHI created for <p>A higher number indicates that this interoperability feature is utilized across a wide range of partners, while a smaller number indicates a more focused utilization.</p> <p>IMA Systems expects that these metrics will demonstrate that EHI Export is accomplished frequently in real world contexts.</p>



Measure: Number of Population EHI Exports completed

Measure description	This measure intends to count the number of population EHI exports are completed
Associated criteria	170.315(b)(10) EHI Export
Justification for selected measurement/metric	This metric provides a numeric value, indicating how often and this interoperability feature is utilized and the breadth of distribution. It can be an indicator of how Health IT interoperability is utilized by a provider.
Care Setting	Outpatient behavioral health
Test Method(s) / Methodologies	Logging/Reporting
Expected Outcomes	<p>The measurement will produce numeric results through a specified interval. To determine our measure count, we will utilize reports and audit logs.</p> <p>Metric will include:</p> <ul style="list-style-type: none"> The number of population EHI Exports completed The number of unique staff creating population EHI Exports The number of unique clients contained in each population EHI Export <p>IMA Systems expects that these metrics will demonstrate that Population EHI Export is accomplished infrequently in real world contexts.</p>