



The IMA Quarterly

January 4, 2007

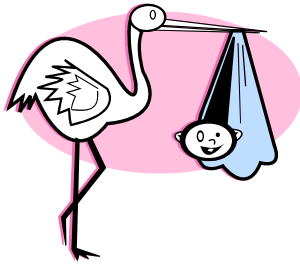
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➤ IMA's v16: the latest arrival

The New Year 2007 is also ushering in the exciting new v16.0 release of the IMA software.



This is the first IMA release that is available exclusively for the Linux O/S (not SCO or AIX) and it includes a number of "must have" new features as described below.



NPI support:

The NPI (National Provider ID) that will soon be mandatory of all electronic HIPAA billing is fully supported in this release. The software also includes features for transitioning between the current mix of various ID's and the single NPI number that will soon be the only acceptable ID for all claims processing. Both Medicaid and Medicare will accept only claims with an NPI as of 5/23/07.



OASAS changes:

As of January 2007 new data fields and report formats are required for the OASAS reporting. V16 supports the required new data fields in the Program and Activity code databases. It also includes enhanced new data entry screens, updated reports with error checking, and the new required format for the online batch submissions.



All new IMA EHR:

The all new IMA EHR (Electronic Health Record) with its many new features and unique special licensing structure makes its first appearance within v16. See the next section for more details and the additional free components that are being added to the EHR in this release: the most exciting being an alternative client search capability. You can now find a client record by social security number, 3rd party payer number, date of birth or even a phone number in addition to the usual name search.



Retirement of some miscellaneous configuration files:

A handful of frequently updated miscellaneous configuration files will be retired. These include FRDESK.OPR, A12-SWIPE.OPR and WILEY.DAT. This information will now be managed much more conveniently within the standard operator and staff definition and maintenance screens.



More:

- The overall Client Diagnosis is expanded to handle up to 4 diagnoses on Axis II and 10 on Axis III.
- A new CPT Modifier table is now available for use in Private Insurance billing. The CPT modifier codes supersede the previously required cross-references contained within the PI Provider table.
- We've added a new facility to capture an access log for every time a clinical record is accessed at any time by any IMA user. It identifies the operator code, date and time of the access, the client and the portion of the client record accessed. This includes both a look-up screen and a printed report. This feature is available as part of the EHR or as a premium module.
- Caseloads may now be compiled by primary staff, psychiatrist and case manager as assigned to each client in the program record.
- The Billing Batch reports will now be available as CSV output.

Let us know when you are ready for the new version. We will schedule on a first come, first served basis. Please keep in mind that to be eligible for v16, your production system must be on the Linux O/S.

As usual, our protocol will be to schedule a test system update first so that you can review and vet the changes. At that time, you can also elect to have your test data refreshed with production data. We'll then schedule a production update once **your** testing cycle is completed.

➤ EHR

At the Clinical Expo last November, IMA introduced its latest software revolution, the all new **IMA EHR** (Electronic Health Record). Now, v16 added a new licensing and access structure for the EHR that provides easy access to all the unique EHR features available to subscribers.

If you could not attend the IMA Clinical Expo in November, try to make it to the next one scheduled for February 15. The following are comments from some of the attendees at the November session:

"Excellent presentation. Seeing a demonstration is much more powerful than simply reading about it. [The IMA EHR] appears to be very user friendly and it reflects a great evolution of the IMA system."

"[The IMA EHR] takes into consideration every aspect of the clinical record. [It] should make the maintenance and lookup of client information very easy."

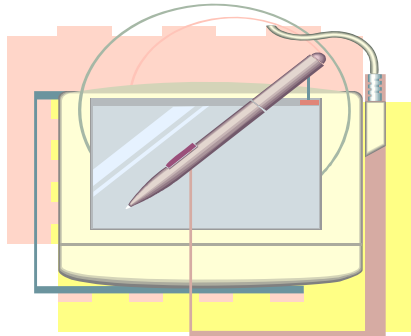
"The Expo was great. [The IMA EHR includes] new features that seem to address and solve many issues that our agency currently encounters."

"[The IMA] EHR provides a user friendly way for staff to maintain and view all aspects of a client's treatment: current and historical, all in one place."

What is next?

Much of IMA's ongoing software development is now focused on the EHR. This is where most of the next IMA system innovations are expected.

The two new features added to EHR in this release as described below, are just the first of many to follow.



New EHR features in v16

✓ Expanded client help/search: The client help function includes searches by SS number, 3rd party payer number, date of birth or phone number.

✓ Access log: An automatic log is maintained by the system of whom and when any client's clinical record was accessed by any user. This includes both an access log look-up screen and report.

EHR Summary:

The EHR consists of a number of integrated software modules that together provide the functionality for clinicians to create and maintain clinical documentation electronically.

The **Client HomePage** link on the IMA Desktop is the main point of entry for the EHR. It provides one central place for everything that the system knows about any client. It includes summary information and statistics for each client as well as links to all associated online documents and other detailed client information.

In addition to the new content, the EHR utilizes a new **licensing approach** that eliminates the typical one time IMA premium license fees. A subscriber to EHR has full access to all IMA clinical modules, including all premium modules. The EHR subscription overrides all other license restrictions and provides free

access to all current and future IMA premium clinical modules.

The EHR subscription Includes:

1. Current list of Modules:

- *Client HomePage, Forms Module,
- *Forms library, Progress Notes, Wiley enabled treatment plans and progress notes, Imaging, Medication, Lab work, Events,
- *Assessed needs,
- *Correspondence, Monitoring tools, *Merge utility, *HL7 interface, *Access log, *Client search by external indexes.

**Indicates new to v16.*

2. Setup and training.

3. Data import to initialize EHR tracking.

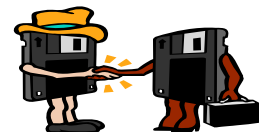
4. Future modules and enhancements.

The cost:

The monthly subscription fee varies by the number of clinical users. It starts out at \$80 per month per license for the first 25 licenses. When the number exceeds 100, it is only \$35 per month per license.

➤ IMA Executive Visits

The program that we initiated this summer to visit with the executives and key IMA users in each agency is proceeding very well. For each visit, IMA is learning about their unique needs and sharing new productivity, financial and clinical oversight tools that will be best benefit their operations.



To date, we've visited with 15 agencies and are making arrangements now for the next group. Each of the visits has proven to be very rewarding both to the recipient agency and to IMA. Please call us if you'd like to be part of the next queue.

Q1 2007: Calendar of Events

****Each general webinar will be 1:00 PM.**

January

- 11 - General Webinar: Intro to v16
- 18 - General Webinar: Ad Hoc Report Layouts
- 25 - General Webinar: Intro to v16

February

- 1 - General Webinar: New OASAS CDS
- 15 - By demand: Clinical Expo II

March

- 1 - General Webinar: Getting Started w/NPI
- 15 - General Webinar: Ad Hoc Report Queries



All General Webinars are an included benefit of your Monthly Service Agreement with IMA. The only charges for these calls will be for the fees associated with the call center and the website host. In cases where there is no Contract in effect, the elapsed time will also be billed. Also, please note: IMA will cancel any webinar without advance notice if there is not sufficient registration to support the fair and economic distribution of all connection charges. Please register early.

Webinar Abstracts

Introduction to v16

Learn about the new features and upgrades to existing features in the new v16 release.

New OASAS CDS

Now that you have v16 (or are scheduled to have v16 installed), learn where to record and map the latest changes and requirements for the OASAS CDS 2007 upgrade.

Ad hoc Reports: Layouts and Queries:

In this two part series, learn how to create ad hoc report layouts that include the specific data elements that you want to see either on paper or within CSV output. Then learn how to run dB queries for paper reports and CSV output using your own custom report layouts.

Getting Started w/NPI

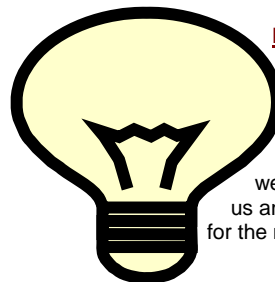
Now that you have v16 (or are scheduled to have v16 installed), learn where to record the NPI numbers that are needed to submit your electronic claims to Medicare and Medicaid.

A customer review of the new Batch Managed Care Authorization Management tool:

Lance Levitt of Soundview ThrogsNeck reports in:

"I would like to share with you the results of our first use in real time of this new enhancement. I am thrilled with the ease, speed and efficiency of this program. By 11:30AM today I was completely setup for the clients in every managed care company that allows us to do an annual roll over of coverage. ...Over 1,100 clients were ready for billing, scheduling and note writing in less than half a day. [In] comparison, it took us over two weeks last year to individually adjust these clients before we reached the same point. Thank you for this great enhancement."

Call IMA for details on how you too can get this great new tool.



Free IMA Training:

Please take advantage of the free training opportunities as listed in the Q1 Calendar above! If there is a topic that you would like to see included as part of IMA's free webinar training schedule, please email us and we'll try to include it on the calendar for the next quarter.