



The IMA Quarterly

July 1, 2005

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➤ HIPAA News:

Phase II Medicaid:

Medicaid's Phase II implementation is underway and many MD providers are now able to upload submission files to CSC and download all related response files directly from CSC using the new gateway at the eMedNY eXchange.

IMA supports the following file submission and response formats as supported by eMedNY eXchange.

1. 837i – claims
2. 835 – remittance
3. 270/271 – eligibility inquiry/response
4. 278 – authorization request/response
5. 997 – Functional acknowledgement
6. MD supplement (non-HIPAA)

The eXchange is currently accepting both Phase I and Phase II claims. However, only Phase II claims will be accepted effective October 2005.

Additionally, the Phase II implementation requires that batch submission occur only through eMedNY eXchange. Claims will no longer be accepted on disk effective immediately.

Updated Phase II Checklist:



Make sure that you:

- a. Have IMA update your software to include the Phase II changes.
- b. Have your INBOX activated within eMedNY eXchange.
- c. Have IMA turn on Phase II billing.

➤ Version 15.1:

Version 15.1 is here!

v15.1 is currently available. IMA is pushing out this new version through our new FTP server. This method of update is available to all IMA customers to which IMA has high speed access. Customers who cannot utilize the FTP server update process will be assessed \$50.00 for each CD provided.

Release Highlights:

- Support for the updated OASAS CDS data, report and submission file format.
- MD Phase II changes for HIPAA billing, including new payer and receiver fields.
- Support for MC provider Nutritionist with corresponding fees.

- Support for suppressing “inactive” codes within tables.
- Support for suppressing “inactive” activity, program and insurance plan codes.

New premium modules:

- Desktop Restorative Services Module
- Desktop Forms Repository
- Desktop Forms Tracking
- Desktop Screen Generator
- Desktop Form Generator

v15.1 also contains all of the miscellaneous patches, fixes and program upgrades that have been released since v15.0.



As always, updates will be made on a first come, first served basis. Please make your update request to georganne@imasys.com. Specify whether you want your test data refreshed at the time of your test system update.

We will first install the new software in your test system. It will be up to you to test and approve the new version for production. Only after we've received your request for production to be updated, will we move the new version to your production system.

➤ **IMA OASAS Upgrade**



The upgrade for the IMA OASAS module includes support for the new data requirements for fields and categories within the PAS-44, PAS-45 and PAS-46, along with the corresponding new submission file format. IMA has additionally created new IMA Desktop data entry screens and a new corresponding Desktop reporting tool.

Both existing and new OASAS module users are eligible for this upgrade. The upgrade fee is \$1500. This fee includes any necessary configuration and training.

The schedule for the remaining OASAS webinars follows:
July 13 at 1:00 PM
July 27 at 1:00 PM

➤ **Secure high speed Internet access (VPN):**



A secure (VPN) high speed internet connection for your server is now a necessity.

With the inefficiency of dial-up access to customer servers and the new HIPAA security rules in effect, IMA is now **requiring** all

customers to establish high speed secure access to their servers. The low speed dial-up connection is no longer sufficient for supporting the IMA GUI/Desktop. In addition, the new HIPAA security rules require that this access be secure.

We are happy to report that as of today, more than 80% of you have responded positively to our public and private pleas for high speed secure access, and we thank you. We are waiting for the remaining few of you to coordinate with IMA to reach our goal of 100%.

Success of the IMA FTP Server:

As we reported in the Q2 Quarterly, IMA has established an FTP Server on the Internet that is able to provide automatic nightly updates for the IMA programs on your servers. v15.1 is now being distributed via this new FTP server to eligible agencies.

It is amazing that as a result of this new service, v15.1 has been successfully installed in the test systems for approximately 50% of our customers in just two weeks since the version release. This service has already saved much of the time that is required for this periodic updating of your IMA server. In addition, we expect that this will also eliminate numerous problems that can be caused by out of date programs.

Summary:

Every IMA customer needs to establish this secure high speed connection as a Q3 priority.

This will ensure that you will continue to receive timely support from IMA. You can arrange this upgrade through your own network support or through IMA. Please contact georgeanne@imasys.com if you need more information.

➤ **Customer Highlight:**
Mental Health Association of Westchester County (MHAW)



Introduction:

The Mental Health Association of Westchester (MHAW) has been a happy member of the IMA family since 2001. They serve nearly **4,000** clients in Westchester County through their Child and Adolescent Treatment, Crossroads Services for Young Adults, Assertive Community Treatment (ACT), CREW (Center for Responders and Emergency Workers), Nuestro Futuro, Stepping Together; Partners in Parenting, Services for the Homeless and Treatment for Seniors. Their methods of treatment are as broad as the services offered and include individual, play, medication, group and family therapy, advocacy, service coordination – the list goes on!

MHAW was brought on as a Graphical User Interface (GUI) installation from day one. It is

this innovative attitude that has made them one of IMA's leaders.

Joint Development Project:

MHAW collaborated with IMA to develop a new custom module to automate the very complex data and tracking operations required for their new Third Party Review Program. "The Independent Third Party Review Program, is a newly developed program of MHAW," reports their website, ***mhawestchester.org***. MHAW has been contracted by DSS to provide case record reviews and facilitate Service Plan Reviews (SPR) for children in foster care and monitor Westchester County's compliance with local, state and federal child welfare guidelines.

This new IMA custom module, the Third Party Review (3PR) system, tracks data entered on a case-by-case basis. It looks at individual parents (foster, adoptive and biological) and ties to individual children and Case review team members. Team members can schedule reviews, issue conference invitations to the entire team via email, fax or letter, and track compliance within the 3PR module. There is also an extensive reporting module that includes data extracts.

What This Means to MHAW and to other IMA Users:

"The Third Party Review is the perfect opportunity for everyone involved in the child's life to discuss the steps that need to be taken to achieve permanency for the child and to address any unmet service

needs," Lucy Werner, a consultant with The Mental Health Association of Westchester County states.

A partnership with IMA in developing a custom application can be meaningful to your agency in terms of automating your specific processes and workflow within the unique services you provide and giving your agency the ability to spend more time delivering these services while the IMA system makes the tracking more efficient and less time-consuming for you. As this process of collaboration continues, new bridges will be built between the way we currently function and our goals for the future.

➤ **The new Desktop Restorative Services Module**

IMA has converted the G31 options for Restorative Services data entry and tracking into a great new Desktop module. You can license this module for \$10,000. However, if you've already licensed Restorative Services billing, you can upgrade to the new Desktop module for \$7500.

If you are interested in previewing this exciting new module, please join us for one of the webinar demonstrations scheduled this quarter as follows:

- July 14 at 1:00 PM
- August 18 at 1:00 PM
- September 15 at 1:00 PM

➤ **A new face at IMA**



IMA has added another friendly voice at the other end of the line!

Please help IMA welcome Hana Samuels to the IMA Service Team. Hana comes to IMA with billing and office management experience. Hana joins our service team as a Billing and Remittance Specialist. Hana will additionally be a member of the Help Desk team, facilitating your calls and answering your questions.

➤ **Would you be interested in...?**

IVANS Medicare has a facility where it can now accept and respond to individual eligibility requests within the HIPAA X12 format with 270/271 transactions. If your agency is already using the HIPAA Eligibility module and would be interested in an add-on module that includes support for Medicare Eligibility inquiries and responses, please email georgeanne@imasys.com.

If your agency does not currently license the HIPAA Eligibility module and you are interested in information on it, please email georgeanne@imasys.com.

Q3 Calendar of Events

****Each call will be 1:00 PM unless noted otherwise.**

July

- 13 - Using new OASAS reporting tools
- 14 - New Restorative Services Module
- 27 - Using new OASAS reporting tools

August

- 9 - Ad hoc queries
- 18 - New restorative Services Module
- 23 - Manual Remittance

September

- 15 - New Restorative Services Module
- 20 - Writing Progress Notes – the Basics

IMA Office Closures

- July 4 - Independence Day
- September 5 - Labor Day

All General Conference Calls are an included benefit of your Monthly Service Agreements with IMA. The only charges for these calls will be for the fees associated with the call center and the website host. In cases where there is no Contract in effect, the elapsed time will also be billed.

Webinar Abstracts

New OASAS data and Reporting tool

Learn how to use the new options for the OASAS data/reporting upgrade for admissions and discharges.

Manual Remittance

See the new Manual remittance that now makes it easier to post all private insurance payments for a specified date within a batch, regardless of payer. See the new preliminary and final reports that include client and payer level details and totals.

Writing Progress Notes – the Basics:

See how easy it is to use the Desktop to write Progress Notes. Use the calendar to write notes for scheduled session with individual clients and/or client groups. We'll also preview how you can use the Wiley data within Progress Notes.

Ad hoc Report Queries:

Learn how to run dB queries for paper reports and CSV output using your own agency-specific report layouts.

New Restorative Service Module:

Get an overview of how the new Desktop restorative Service module helps you track and manage the required service levels each month for your Restorative Service/Apartment Treatment clients.